

#### **Risk Control**

# Staying on Track: Managing Risk and Flourishing in Your Law Practice

## An On-Demand Professional Liability Educational Platform

As a CNA policyholder, you have access to our industry-leading self-study website. This specialized website provides access to a two-hour course that will help you identify exposures in your legal practice and provide relevant techniques that can help you manage and minimize your professional liability risks. This easy-to-use platform is accessible from any computer, laptop or tablet.

#### Your CNA policy number is required for registration. To register, follow these simple steps:

- 1. Access the website.
- **2. Enroll:** You should begin by clicking the Add to Cart button in the bottom-right corner of the registration page. Fill in the required form fields and then click 'register' at the bottom to continue.
- **3. Pay:** After filling in the form fields, you will be brought to a payment information page. Click on 'Click here to Pay' to be brought to the payment page through PayPal. If you have a PayPal account, simply log in with your credentials. If you do not, click 'Pay with Debit or Credit Card', provide your payment information and click Pay Now.
- **4. Access the content:** After payment is made, you will be redirected back to the access details, and you will also find the access instructions in your email. Click 'follow this link' under Web Access to launch the program. Please note that the system tracks your login time and will require you to randomly interact with the program through its completion in order to comply with state CLE requirements.

#### **Technical Assistance**

Please contact the BeaconLive Helpdesk at helpdesk@beaconlive.com or call 877-297-2901.

### CNA SORCE® ON DEMAND



- Specialized CNA Risk Control courses for premium credit and CLE credit\*
- 24/7 access to the platform

 $^{\ast}$  Where applicable. Please contact your broker for more information. You must provide your CNA policy number for purchase.

After hours, please leave a voicemail and your call will be returned the next business day. The Helpdesk is available weekdays from 8:00 a.m. to 10:00 p.m. EST. After hours, please leave a voicemail and your call will be returned the next business day.

#### **CLE** Inquiries

You will be able to complete the necessary information for processing your CLE certificate at the end of the program. It will be emailed directly to you from registration@beaconlive.com. If you do not receive your CLE certificate, please check your spam/junk folder. You can contact cnasupport@ceuinstitute.net or call **407-342-0500** (ext 234 or press 5) on weekdays from 8:30 a.m. to 5 p.m. EST for status. After hours, please leave a voicemail and your call will be returned the next business day.

To learn more about how CNA can help you manage the Professional Liability exposures in your law practice, contact us at 866-262-0540 or visit cna.com/lawyersriskcontrol.

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\*Policyholders should check with their agents for availability and qualifications for eligible insureds

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