



Risk Control

Staying on Track: Managing Risk and Flourishing in Your Law Practice

Sign Up Now for Our Webinar Series

CNA is proud to once again offer this exclusive webinar series as one of its Lawyers Professional Liability risk control programs. Offered in live webinar format on four dates throughout 2024, the program is eligible for the full per-attorney premium credit, up to 7.5% per firm. Please visit the registration page or contact your broker for more information.

Client Intake: Managing Your Risk at the Outset of Representation

We will explore the ins and outs of the client intake process, including an in-depth look at the types of intake errors leading to malpractice claims, how to identify potential red flag clients, and how to build and sustain strong intake protocols. Through a combination of professional liability trends and data, real life examples, and professional responsibility developments, you'll learn about the common pitfalls in this process, as well as best practices to implement in order to help mitigate liability exposure and ensure effective client intake procedures for your firm.

Dibble Dabble Double Trouble: Mitigating the Risks of Dabbling In Your Law Practice

In this section, we will define dabbling as it relates to legal services, look at some of the risks of dabbling by attorneys in their practice settings, examine the issue as it relates to incidence of legal malpractice and consider some of the relevant ABA Model Rules of Professional Conduct that may be implicated when dabbling. We will also explore specific practice areas that pose a particular threat when dabbling and some best practices to avoid or mitigate the risk of dabbling in your practice.

The CNA Lawyers Professional Liability Claims Process

We will discuss the differences between a claim and a potential claim, an insured's reporting duties, how to provide notice of a claim and how the claims process works. After highlighting the areas of practice with the largest number of claims and the most

\$19⁹⁹
per registrant

REGISTER NOW

- **March 28, 2024**, 1:00-3:00 p.m. CT
- **June 25, 2024**, 1:00-3:00 p.m. CT
- **Sept. 26, 2024**, 1:00-3:00 p.m. CT
- **Dec. 3, 2024**, 1:00-3:00 p.m. CT

CLE credits have been applied for all states except OR, UT and WV. No group reservations.

common errors that lead to claims, we will review actual legal malpractice claims involving CNA insureds. This review will include a summary of how our claims department helped to resolve these claims and an analysis of the risk control lessons to be learned from these real life examples.

Recognizing the Complexity of Law Firm Operations and Malpractice Exposures

What does it take to manage a well-functioning and successful law firm and who contributes to that success? In this section, we look at the individuals, entities, and technologies that may positively affect or create legal malpractice risk exposures in a law firm practice. We will explore how support staff impacts the practice, vendors that may be helpful or harmful, and the emerging enigma of artificial intelligence. By assessing your own legal universe and recognizing where the risks exist, you may take steps to avoid legal malpractice minefields in your daily practice.

For more information, please contact your broker or visit the [webinar registration](#) page.

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